



Closing of Western Hills Office

Ann C. Ghory, MD
Patricia K. Ghory, MD
Gordon E. Myers, MD
David E. Tapke, MD, MPH

The physicians at Cincinnati Allergy & Asthma Center are saddened to share that we are closing our Western Hills office at 6350 Glenway Avenue effective Thursday, June 22, 2023.

Unfortunately, we did not have the opportunity to extend our lease in the current office building. We searched for over a year for a new location in Western Hills, but we were unable to find an acceptable space. Consequently, we have made the difficult decision to permanently close the Western Hills office. We sincerely apologize for any inconvenience this may cause and we are truly thankful for the opportunity to serve our patients at this location over the years!

New patients will no longer be scheduled at the Western Hills office. We will continue to schedule follow-up visits until June 22, 2023. Our other three offices will remain open and are available for both new patient consults and follow-up visits.

HYDE PARK – hp@caac-inc.com

Our current location is 2727 Madison Road, Suite #300. However, we are moving this office to the Keystone Park building off the I-71 South exit at Dana Avenue. As of June 2023, our new Hyde Park address will be:

2135 Dana Avenue, Suite #410
Cincinnati, OH 45207
(513) 861-0222, Option 1

MASON – mason@caac-inc.com

9313 Mason Montgomery Road, Suite #100
Mason, OH 45040
(513) 861-0222, Option 3

ANDERSON – and@caac-inc.com

7495 State Road, Suite #350
Cincinnati, OH 45255
(513) 861-0222, Option 2

We hope that many of our Western Hills patients can continue to receive their care at CAAC through our other offices or telemedicine services. For patients who do require transfer of care, our physicians and staff will work to ensure this process is as seamless as possible.

We encourage everyone to visit our website www.caac-inc.com for detailed information about the office closure, which is also attached to this email. Our goal is to find ways to offer continued care to all patients including those requiring ongoing maintenance therapies such as allergy shots, biologic injections and immunoglobulin replacement.

Please schedule an appointment with your provider as soon as possible to discuss individual care plans affected by the Western Hills office closure.

Sincerely,

Dr. Ann Ghory, Dr. Patricia Ghory, Dr. Gordon Myers & Dr. David Tapke



Closure of Western Hills Office: Frequently Asked Questions

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Please read the following document for specific answers as they relate to patient care moving forward.

When is the last day I can schedule a visit or receive an allergy shot in your office?

Thursday June 22nd, 2023 is the last day for both allergy shots and in-office appointments at our Western Hills office. We are no longer scheduling new patient appointments at the Western Hills office but follow-up visits for existing patients are still available.

Where can I continue to get my allergy shots after the office closes?

Allergy shots must be administered in a medical setting such as a physician's office or medical clinic. Some primary care providers will administer allergy shots. If your medical provider is willing to administer allergy shots, we will continue to make your allergy vials and ship them to the appropriate location.

Additionally, Kroger Little Clinics can administer allergy shots after the first 2 injections have been administered by the allergist.

<https://www.kroger.com/health/clinic/vaccinations> - see section on Allergy shots

The following Little Clinic locations are close to our current office and can be considered:

5910 Harrison Ave. Cincinnati, OH 45248 Phone: 513-370-2040	5080 Delhi Rd. Cincinnati, OH 45238 Phone: 513-347-1925	10477 Harrison Ave. Harrison, OH 45030 Phone: 513-202-8283
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Patients receiving injections at a Little Clinic location would store their vials in the refrigerator at home and bring them, along with the shot sheet, to the desired location to receive an injection.

There is a 30 minute observation after injections are given. *Please schedule a follow-up visit with your provider as soon as possible to discuss the best option for you.*

What will happen to my biologic medication injections that are administered in the office such as Xolair, Nucala, Fasenna or Tezspire?

It is important for our patients on biologic medications to maintain their injection schedule. We plan to reach out to patients receiving biologics and will aim to continue to offer in-office administration at our 3 other office locations:

HYDE PARK: 2727 Madison Rd, Suite 300, Cincinnati, OH 45209

- As of June 2023, we will be moving to a new office off the I-71 S exit at Dana Ave: 2135 Dana Ave, Suite 410, Cincinnati, OH 45207

MASON: 9313 Mason-Montgomery Rd, Suite 100, Mason, OH 45040

ANDERSON: 7495 State Rd, Suite #350, Cincinnati, OH 45255

If administration at another office is not possible, additional options include the possibility of transitioning to home administration (appropriateness of home administration to be determined by prescribing physician) or to administration at an infusion center. The following infusion centers in the area may administer biologics and you can continue to be seen for periodic office visits at one of our offices (office visits occur at minimum 1-2 times per year).

Horizon Infusions 5177 North Bend Road, Suite 2 Cincinnati, OH 45211 Phone: 877-787-8720	IVX Health Colerain Infusion Center 3645 Stone Creek Blvd, Unit B Cincinnati, OH 45251 Phone: 513-245-7580
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Please schedule an appointment with your provider to discuss transition of care as soon as possible to prevent an interruption in your treatment.

Are there other allergists in the area?

There are not many other allergists on the West side of Cincinnati, however we are fortunate to have our colleague Dr. Heather Hartman nearby:

Cincinnati Allergy Associates
<https://www.cincyallergy.com/>
5757 Glenway Ave
Cincinnati, OH 45238
Phone: 513-791-6006
Fax: 513-451-6036

Patients who wish to transition their care to Dr. Hartman should contact her office to schedule an appointment. New patient visits are typically scheduling 4-6 weeks out. Once an appointment has been scheduled, a release of information waiver needs to be signed so that medical records can be sent. Medical records will not be sent until an appointment has been

scheduled, so we encourage you to contact her office to schedule as soon as possible. You can then email wh@caac-inc.com with the date and time of your appointment and we will send you a release of medical information form that can be electronically signed and returned via email. At that point, we will gather your medical records and fax them to her office.

Patients are welcome to establish care with any other provider that they identify. A similar process will be required in terms of scheduling the new patient appointment and signing a release of information after emailing our office regarding the name/location of the new practice as well as the time/date of the appointment.

If there are any additional questions, please contact the office at 513-861-0222, option 1. Please note that we expect a higher than usual call volume because of the office closure. If we are unable to answer your call as it comes in, please leave a detailed message and someone from the office will return your call as soon as possible.

Can I receive care via telemedicine?

We will continue to offer patients the ability to be seen via telemedicine. Please note that many patients, including those with asthma, will need periodic in-office appointments for breathing tests or other in-office procedures. Some patients with asthma (specifically those who require daily maintenance inhalers) may be candidates for remote patient monitoring via our new home spirometry service called Aluna. Please visit <https://alunacare.com/> for general information or visit rx.alundacare.com to schedule an initial intake appointment with a respiratory therapist.

It has been our pleasure to serve our patients at Western Hills over the years and we will work hard to ensure that all of our patients can either maintain care at CAAC or transition to a new provider in an efficient manner.

Sincerely,

Dr. Ann Ghory

Dr. Patricia Ghory

Dr. Gordon Myers

Dr. David Tapke